



Reimbursements for Pharmaceuticals

If your doctor prescribes medication to assist you in your recovery and rehabilitation, Wellnz on behalf of your employer may be able to contribute towards your prescription costs

When can we help?

We can help if your claim has been accepted for cover and the prescribed item:

- is needed to help treat your injury
- *is classified as a* prescription medicine, restricted medicine, pharmacy only medicine or controlled drug

Is prescribed by a treatment provider who has legal authority to prescribe.

Please note that:

- Wellnz will not reimburse costs for prescribed items which are not prescription medicines, restricted medicines, pharmacy only medicines or controlled drugs.
- Wellnz does not reimburse administration charges that may be charged by your doctor or pharmacy.

Pharmaceutical Receipts and Invoices

You must give *original* dispensary receipts and invoices to Wellnz. If you have lost your original dispensary receipts and invoices, you can obtain duplicates from your pharmacy.

Till receipts, EFTPOS or credit card receipts, box labels and faxed copies of invoices and photocopies will not be accepted.

Please ensure the receipt or invoice shows the following information:

- name of claimant
- date of dispensing
- name of pharmaceutical
- name of prescriber
- prescription number
- charge for the pharmaceutical
- the value of the government subsidy (should be zero value, if there is no government subsidy)
- name and GST number of pharmacy

Ongoing Pharmaceutical Use

Wellnz may, at any time, ask your doctor about whether and how the prescribed medications are helping you recover from your injury.

How do you request reimbursement for your costs?

Forward originals of all invoices to Wellnz showing the pharmaceutical costs that are related to your covered injury.

Wellnz can pay by direct credit into your bank account. Please attach a **computer generated bank** deposit slip (pre-printed with your name); **or a screen shot** from internet banking, which must include the bank's logo and your account number. If you have not got either of these, we can accept a hand-written deposit slip stamped by your bank or any other form of confirmation that is printed on bank letterhead. The bank account must be in your own name. You can provide a joint or trust account, as long as your name is included as one of the account holders.

This information is a guide only. You are advised to discuss reimbursement for your injury-related pharmaceutical needs with your Wellnz case or claims manager or call Wellnz on 0508 465 879.

Want to know more, go to www.wellnz.co.nz/Claims

Pharmaceuticals for which you will require prior approval

If your doctor wants to prescribe an item that is not subsidised, they need to first get special approval from Wellnz to ensure that Wellnz will reimburse some or all of the costs involved. Your doctor can contact Wellnz's directly to get information on this.

For this special approval, your doctor or specialist must tell us how the nonsubsidised medication will help treat your injury and why other subsidised medication is unsuitable. Special approvals will be for a limited time only.

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